

Conditional Data

Reference	Data Category	Description	Number of Errors	Status (Active, Deferred, Pensioner)	Action Required	External dependency?	Target Date for Completion	Data Impact	Progress to Date	Current RAG Status
COND1	Pension Input Amounts	Missing Pension Input Amounts for last scheme year.	5,267	ACTIVE	Update missing pay from outstanding EOY Returns in bulk; investigate and manually correct certain individual records; change leavers to correct status.	Partial	Jul-19	High	Task being handled as a bulk exercise by Technical Team.	
COND2	Pensionable Pay record	9 Different error types. Generally relate to pay records inconsistent with expected entries.	290	ACTIVE	Manually investigate and correct records.	No	Jul-19	Medium	Task allocated to relevant operations team.	
COND3	APC/AVC record	Missing/inconsistent date relating to additional conts record.	33	ACTIVE	Manually investigate and correct records.	No	Dec-19	Low	Task allocated to relevant operations team.	
COND4	Working Hours	Part-time hours shown are inconsistent/ missing.	235	ACTIVE	Manually investigate and correct records.	No	Dec-19	Low	Task allocated to relevant operations team.	
COND5	Contributions	Contribution rates missing or dates invalid.	222	ACTIVE	Manually investigate and correct records.	No	Dec-19	Low	Task allocated to relevant operations team.	
COND6	GMP record	GMP data inconsistent with remainder of record.	379	ACTIVE	Manually investigate and correct records.	No	Dec-19	Low	Task allocated to relevant operations team.	
COND7	Transfer In	6 error types. Generally transfer records inconsistent with expected entries.	184	ACTIVE	Manually investigate and correct records.	No	Jul-19	Medium	Task allocated to relevant operations team.	
COND8	Service History	16 error types. Generally employer/service details missing or inconsistent.	248	ACTIVE	Manually investigate and correct records.	No	Jul-19	Medium	Task allocated to relevant operations team.	
Total No. of Errors			6,858							

Total No. of Records	54,760
Overall Data Score Reported to Regulator 2018	87.5%

Last Updated	07-Jan-19
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Other Data Issues

Reference	Data Category	Description	Numbers	Status of Member	Action Required	External Dependency?	Target Date for Completion	Data Impact	Progress to Date	Current RAG Status
OD1	Unprocessed leavers (excluding aggregation cases)	All members who have left the scheme before retirement to be processed on to correct status.	TBC	Deferred/Frozen Refund	Individually process all leavers on to correct status.	Partial - leaver forms needed from employers for some cases.	Jul-19	Impact on actuarial assumptions for valuation if records not processed. Risk of missing annual deferred statements	Ongoing allocation of cases to operational teams.	Yellow
OD2	MyPortal Registration	Employers to provide email addresses for all active members. Scheme members to sign up to online registration.	6,000 out of 55,000 members (11%) registered	Active	Chase all employers not yet to provide email addresses. Communications campaign to encourage all active members to sign up to portal.	Yes - scheme members need to take enrolment action.	Ongoing	No data impact but scheme members will not be able to view their Annual Benefit Statement if not registered.	All Employers have been requested to provide email addresses for active members. Communications campaign due to start once new portal live in February	Green
OD3	Aggregation Cases	Bulk backlog exercise reported on separately.	c5,500 cases to process	Various	Offer option to aggregate benefits for multiple employments and process according to response/non response	Partial - response needed from scheme members once contacted.	31-Mar-19	Impact on actuarial assumptions for valuation if records not processed. Risk of missing annual deferred statements	7,100 cases completed to date since backlog project commenced.	Yellow

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